



# amazingcharts

According to multiple independent studies, Amazing Charts is not only the most affordable EHR, it is also the most usable and has the highest customer satisfaction rating of any EHR. Amazing Charts reporting capabilities are flexible and allow for various fields to be selected, compared and trended. Included is a sophisticated Meaningful Use Wizard, allowing practices to select specific CQM reports at the touch of a button. In fact, Amazing Charts makes Meaningful Use a (relatively) simple process and is 100% committed to maintaining ONC-ATCB status for all certification stages. Patient continuity documents, such as the CCD or CCR are easily exported in various formats, including PDF and Excel. To truly appreciate all Amazing Charts can do for your practice, you need to actually try it. Download and try Amazing Charts completely free for three months, or get in touch with us and we'll step you through adopting the #1 rated and most affordable EHR. Just click here to get started: <http://amazingcharts.com/the-ehr/try-it-now/>

Corporation Name:	<b>AmazingCharts.com, Inc.</b>
Headquarters:	North Kingstown, RI
Number of years in EHR line of business:	10
Number of employees in EHR:	60
Website:	<a href="http://www.amazingcharts.com">www.amazingcharts.com</a>
Demonstration page:	<a href="http://www.amazingcharts.com/the-ehr/webinars">www.amazingcharts.com/the-ehr/webinars</a> or <a href="http://www.amazingcharts.com/download">www.amazingcharts.com/download</a>
<b>Products &amp; Services</b>	
1. What is name <u>and</u> version number of your EHR product?	Amazing Charts, Version 6
2. Is EHR ONC certified?	Y
3. If not ONC certified, what is estimated date for certification?	N/A
4. Is the EHR classified as a "Complete EHR" or "Modular EHR" as defined by ONC:	Complete EHR
5. Model of EHR available:	
a. <b>SaaS</b> (Software as a service – uses Internet connection to access hardware, software, and other resources needed to operate the EHR for a monthly rental fee)	N/A
b. <b>Hosted</b> (Server or web based system is hosted by EHR vendor)	Q1 2012
c. <b>Client Server*</b> (Server is located at client site and allows multiple users to access a single server. This allows EHR applications to be distributed efficiently to multiple users at a single time. *separate maintenance fees may apply)	Y
<b>Modules Offered</b>	
6. Do you offer a Practice Management System (PMS)?	Q1 2012
7. If yes, what is name <u>and</u> version number of your PMS product?	N/A
8. Do you offer a Patient Portal?	Via third party interfaces
9. Do you offer Billing?	Via third party partners
a. Electronic Claims Submission	Via third party partners
b. Claims follow-up (i.e. on claims that the physician did not get a	Via third party partners

response on in the allotted time for a general claim process for respective payor(s).	
c. Denial Management (i.e. Denial is returned to the client, as part of billing service your company follows up on this type of claim).	Via third party partners
d. Patient Billing (i.e. for claims that have been completed from the third party perspective and the balance due is owed from the patient, as part of billing service, you would automate process for sending out patient bills)	Via third party partners
e. Billing Code Update/Management (i.e. as part of billing service, you would manage updating the CPT Codes and ICD-9/10 codes. CPT Codes indicate the specific services rendered on the patient. ICD-9 codes are the medical diagnosis codes; the reason for performing the procedure)	Y
<b>Interfaces</b>	
10. Is there an additional fee to set up interfaces with labs or the RI Dept. of Health (for transmission of immunization data)	Y- Immunization Registry: \$49 Labs: \$500 (fee usually paid by lab)
11. Do you offer the EHR as a single source solution, and if yes what is included?	Y- EHR only. PM available Q1 2012.
EHR Y/N: _____; Required as part of single source solution? Y/N: _____	
PMS Y/N: _____; Required as part of single source solution? Y/N: _____	
Patient Portal Y/N: _____; Required as part of single source solution? Y/N: _____	
Billing Y/N: _____; Required as part of single source solution? Y/N: _____	
<b>Hardware</b>	
12. Do you provide hardware recommendations relating to specifications needed to effectively run your products?	<a href="http://amazingcharts.com/support/hardware-os-requirements/">http://amazingcharts.com/support/hardware-os-requirements/</a>
13. Do you provide an evaluation of the practice existing hardware/computer equipment? If yes, answer a. – d. below:	N
a. Is this hardware evaluation provided at an additional cost?	
b. Is this hardware recommendation provided at an additional cost?	
c. Will you order hardware on behalf of the practice?	
d. Do you support hardware that you order on behalf of the practice?	
<b>Additional Software</b>	
14. Is additional software necessary for running EHR program (i.e. software that isn't otherwise included in the purchase of the EHR)? If yes, describe:	N
<b>Training</b>	
15. Do you offer on-site training in addition to the 10% on-site training that is required by your contract with the RI REC? If yes, answer a. – b. below:	N
a. Is this included in purchase price?	
b. Approximately how many hours of on-site training do you provide as part of purchase of your system?	

16. Describe fees for on-site training if it is not included	<b>\$1500/day plus travel</b>
17. Do you offer the following modes of remote training?	
a. Live client specific training	<b>Y</b>
b. Role-based training recommendations	<b>Y</b>
c. Live webinars	<b>Y</b>
d. Recorded webinars	<b>Y</b>
e. Other (please describe):	
<b>General Support</b>	<b>Y/N</b>
18. Do you offer the following mechanisms for ongoing support?	
a. Phone	Y
b. On-line support ticket system	N
c. Chat support	Y
d. E-mail	Y
e. User-forum	Y
f. Knowledge based content	Y
<b>Meaningful Use Product Features and Support</b>	
19. Does your EHR have a Meaningful Use (MU) Dashboard?	Y
20. Do you offer training on how to use the MU functions?	Y
21. Please describe your MU initial training and ongoing support?	We offer MU webinars, video tutorials, and one on one MU training sessions
22. Do you offer encounter-based MU alerts/flags (ie. Show whether or not MU requirements are met at time of each patient encounter)	Y
23. Can your EHR report on MU for mid-level staff (ie. Pas or NPs)	Y
24. Does your EHR have additional MU reporting functions?	Y
<b>Migration of Data</b>	
25. Do you offer paper migration of historical data into new EHR?	N
26. Do you offer paper migration of historical data into new PMS?	N
27. Does the paper migration service put historical data in as scanned or structured data?	N/A
28. Do you offer data migration from old EHR / PMS into new EHR or PMS?	Y-Demographic data can be imported using a CSV file
29. Is there a cost for data migration service?	N
<b>Direct – secure messaging/Integration in EHR</b>	
30. Do you have plans to integrate Direct – secure email (as specified by the ONC national Direct Project) in your EHR?	Y
31. If yes, what is timeframe for this integration?	When required by the ONC
<b>Clinical Specialties</b>	
32. List the number of practices you have implemented at by the following specialty:	
a. Family Medicine	1500
b. Internal Medicine	800
c. Pediatrics	200
d. Obstetrics – Gynecology	75
33. Total number of practices in State of RI?	45
34. Total number of practices Nationwide?	4600
35. Implementation by Practice size: 1-5, 6-10, etc.	
a) 1-5	4550
b) 6-10	45
c) 11-20	5
d) 20+ providers	0

